



P. O. BOX 6248  
Arusha  
Tanzania

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## **Booking Terms and Conditions**

### **Booking confirmation and payments**

To confirm a booking a 30% non-refundable deposit should be paid  
The final payment, i.e. 100 % of the payment should be paid 45 days prior to the arrival.

Payments in USD must be transferred to the USD account of Flash Safaris and Photography Ltd.

### **Method of Payment**

Transfers should be made to:

**Account: 9001480 (USD)**  
**Barclays Bank Tanzania, P.O. Box 14652, Arusha**  
**Address Bank: Sopa Plaza, Serengeti Road, Arusha**  
**Beneficiary Name: Flash Safaris and Photography Ltd.**  
**Address Flash Safaris and Photography Ltd: Ilboru, Arusha**  
**Beneficiary Bank Swift code: BARCTZTZ**

**All payments should be made free of bank charges**

### **Cancellation policy**

Cancellation before 45 days of arrival will result in a loss of the 30% of deposit.  
In case of cancellation between 45 days and 14 days before arrival, Flash Safaris and Photography will refund 25% of the 100% payment made. No refund is made in case of cancellation within 13 days of arrival or in case of non-arrival without cancellation.

### **Payment currency**

Payments must be made in the nominated currency stated on the invoice.

### **Disputes**

Any dispute about reservations, payments or complaints about our service should be made in writing to Flash Safaris and Photography Ltd within 7 days or will be deemed to have not occurred, with no compromise made to outstanding monies.

### **Changes in rates**

We reserve the right to make changes and adjustments in given rates at any time. In the event of a change on government taxes, levies, concession fees, wildlife management fees or others, we reserve the right to pass these on to you even if you have already fully or partly paid for your services.

**Further information**

Please contact: [info@flash-safaris.com](mailto:info@flash-safaris.com) or [www.flash-safaris.com](http://www.flash-safaris.com)