

Below are our Terms and conditions of booking and payment:

Reservation: Deposit of 50 % is required at the time of booking and the balance paid 30 days before the tour begins.

Transportation: Safari mini vans or Land cruisers will be provided according to the route and number of persons. The right is reserved to the service of an English speaking guide.

Accommodation: Based on two persons sharing, where possible rooms with private bath are provided, hotels and camps are named as indication of category and rooms may be reserved at similar camps.

Methods of payment: We accept payment via Wire transfer or direct bank deposits .For credit cards / debit cards, Visa cards or American express cards payment, The Company reserves the right to pass on any charges relating to returned cheques and credit card charge backs. Payment can be made by debit cards and all major credit cards. The Company reserves the right to charge 7% of the total of all monies due in relation to payments made by credit card.

Cancellation: The Client may cancel the booking at any time provided that the cancellation is communicated to the Company in writing. Cancellation charges will be applied as shown below calculated from the day when written notice is received by the Company. The more notice that the Company receives; the less the Company will charge the Client.

0-14 days: 100%..... 15-30 Days 75 %.....30-45 days50 %45-60 days 100%

Change of booking: Any changes to the original booking must be confirmed in writing by the person doing the booking and must be accompanied by an administration fee per booking in addition to any further costs that the Company may incur on the process of changes made. Whilst every reasonable effort will be made to accommodate changes and additional requests, their availability cannot be guaranteed. A change of departure date must be requested in writing .Changes by the client as detailed above are permissible when booking a holiday at the standard price, not at a sale or promotional price. Should changes be required on a holiday booked at a sale or promotional price after the sale has ended 100% cancelation fees apply. The client may choose to re-book at the standard price available at the time. If booking a tour at a sale or promotional price full payment must be

made at the time of booking, bookings are non-transferrable and non-refundable. If eligible for our Lifetime Deposit as detailed in paragraph four, and requesting changes from the original booking or requesting a change of departure date more than 60 days prior to travel the administration fee will not be charged.

Rates: Includes all expenses in respect of vehicles and drivers as per the itinerary, meals on safari and entrance fees to national parks and reserves.

Substitution of Client: If any number of the Party is prevented from travelling it may be possible to transfer the booking to another suitable person provided that written notice is given at least 30-60 days prior to departure. An administration fee will be charged plus any additional costs that are imposed on the Company.

Changes by the Company: The Company's aim is to operate all tours as advertised but by entering into the Contract the Client accepts that it may prove necessary or advisable to vary or modify a tour itinerary or its contents due to prevailing local conditions or any other reason. The Company reserves the right at any time to cancel or change any of the facilities, services or prices described in our brochure, tailor-made holiday packages or website (including transportation costs, fuel costs, dues, taxes, fees such as landing taxes or embarkation/disembarkation fees at ports/airports and exchange rates) and to substitute alternative arrangements of comparable monetary value or charge a supplement locally if alternative arrangements cannot be made, without compensation to the Client and accepts no liability to the Client whatsoever for costs or loss of enjoyment as a result of these changes. Where a major change is made prior to departure the Client will have the choice of either: (i) accepting another tour of equivalent or superior standard; or (ii) a choice of specified travel arrangements of a lower standard to those previously booked together with a refund of the difference in price; or (iii) cancelling the tour and obtaining a full refund. 'The definition of "major change" is a change that is reasonably required but will depend on the individual tour and circumstances.'

Cancellation by the Company: The Company reserves the right to cancel a tour in any circumstances but will not cancel a tour less than 45 days before departure, except for Force Majeure, Low Bookings or the Client's failure to pay the final balance.

Unless the Client fails to pay the final balance, the Company will, upon cancellation, return all monies paid excluding payment for travel insurance or offer an alternative tour of comparable standard.

Local Laws: All participants in tours operated by the Company are expected to obey the laws and regulations of the countries visited and any failure to do so will relieve the Company of all obligations that it may otherwise have under the Contract.

Behavior: It is the Clients' responsibility to ensure that he and the members of his Party do not behave in a way which causes offence or danger to others or which risks damage to property belonging to others. In such circumstances all suppliers (e.g. hotel managers) and the Company have the right to terminate arrangements made on the Clients' behalf, in which case the Company's responsibility to the Client ceases immediately. Therefore, the Company will not be liable for any refunds, payment of compensation or reimbursement of any cost or expenses incurred as a result. Further, the Client will be liable to reimburse the Company for any expenses whatsoever that it incurs as a result of such behavior.

CLIENT NAME:

ON BEHALF OF KALEXY KENYA HOLIDAY SAFARI

SIGNATURE.....

NAME:.....

DESIGNATION:

DATE:

DATE:.....